

## SERVICE PACKAGES AND FUNCTIONS LIST

<b>CIB Bank Online application Functionality</b>	<b>Signature code need?</b>	<b>Service packages</b>	<b>Service packages (for resident customers)</b>	<b>Customer type (for foreign customers)</b>	<b>Functions used by Token, Easy token, Mobiltoken from 14<sup>th</sup> of September 2019. (only Enquiry)</b>	<b>Available for minor Client</b>
<b>Home – Favourite account information</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Home – Favourite card information</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>YES</b>
<b>Home – Favourite beneficiary payment</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Accounts – Account overview, account history</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments – Transfer to my account</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Payments –Transfer to someone</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Payments – Scan and pay</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Payments – Currency conversion</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Payments-Foreign exchange transfer order</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Payments – Payment list</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Payments – Beneficiary list</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>

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<b>Dijnet bill payment (registration, bill payment)</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Profile – Settings, Product&amp;Services</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Profile –Settings, Sign in and security</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Profile – Settings, Information &amp; Conditions</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Profile - Settings – Free notifications</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>YES</b>
<b>Self care – Smart notifications</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>YES</b>
<b>Cards – Card inquiry</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Activate</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Cards – Daily limit modification</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Cards – Credit card top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Cards-Virtual Card</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>

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<b>Mobile top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>YES</b>
<b>Saving – Savings Explorer</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals	<b>NO</b>	<b>YES</b>
<b>Savings – Time deposit</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Savings – Saving account</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Saving - withSAVE</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>YES</b>
<b>Investment – Funds Explorer</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Investment – My portfolio</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Investment – Funds Order list</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>NO</b>
<b>Insurance</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>NO</b>
<b>Statements</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Offers – Product application</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Loan – Loans and Leasing</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>NO</b>
<b><u>My proposals</u></b>	<b><u>NO</u></b>	<b><u>Enquiry/ Full</u></b>	<b><u>Private individuals</u></b>	<b><u>Private individuals</u></b>	<b><u>NO</u></b>	<b><u>NO</u></b>

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<u>Chat</u>	<b><u>NO</u></b>	<b><u>Enquiry/ Full</u></b>	<u>Private individuals</u>	<u>Private individuals</u>	<b><u>NO</u></b>	<b>YES</b>