
SERVICE PACKAGES AND FUNCTIONS LIST

CIB Bank Mobile application functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	Available for minor Client
Pre-login – Fast balance inquiry	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Home – Favourite account information	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Home – Favourite card information	NO	Enquiry/ Full	Private individuals	Private individuals	YES
Home – Favourite beneficiary payment	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Accounts – Account overview, account history	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Transfer to myself	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Transfer to someone	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Scan and pay	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Currency conversion	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Foreign exchange transfer order	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Payment list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Beneficiary list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES

*CIB Bank mobile application User Guide Appendix
Valid as of: 09 september 2021*

CIB Bank mobile application Functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	Available for minor Client
Dijnet bill payment (registration, bill payment)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile – Settings, Product&Services	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Profile –Settings, Sign in and security	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Profile – Settings, Information & Conditions	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile - Settings – Free notifications	YES	Full	Private individuals	Private individuals	YES
Cards – Card inquiry	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Cards – Activate	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Cards – Daily limit modification	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Cards – Credit card top-up	YES	Full	Private individuals	Private individuals	NO
Cards-Virtual Card	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Geocontrol	YES	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Mobile top-up	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES

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Savings – Time deposit	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Savings – Saving account	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Saving - withSAVE	YES	Full	Private individuals	Private individuals	YES
Offers – Product application	YES	Full	Private individuals	Private individuals	NO
Loan – Loans and Leasing	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Investment – Funds Explorer	YES	Enquiry/ Full	Private individuals	Private individuals	NO
Investment – My portfolio	YES	Enquiry/ Full	Private individuals	Private individuals	NO
Investment – Funds Order list	NO	Enquiry/ Full	Private individuals	Private individuals	NO
Insurance	NO	Enquiry	Private individuals	Private individuals	NO
Statements	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
#withPAY	YES	Full	Private individuals	Private individuals	NO
Chat	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
<u>My proposals</u>	<u>NO</u>	<u>Enquiry/ Full</u>	<u>Private individuals</u>	<u>Private individuals</u>	NO