
SERVI PACKAGES AND FUNCTIONS LIST

CIB Bank Mobile application functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)
Pre-login – Fast balance inquiry	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Home – Favourite account information	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Home – Favourite card information	NO	Enquiry/ Full	Private individuals	Private individuals
Home – Favourite beneficiary payment	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Accounts – Account overview, account history	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments-#withQR	Yes	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments – Transfer to myself	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments –Transfer to someone	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments – Scan and pay	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments – Currency conversion	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Foreign exchange transfer order	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments – Payment list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Payments – Beneficiary list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
	<i>CIB Bank mobile application User Guide Appendix Valid as of: 23rd April 2021</i>			

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Dijnet bill payment (registration, bill payment)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Profile – Settings, Product&Services	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Profile –Settings, Sign in and security	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Profile – Settings, Information & Conditions	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Profile - Settings – Free notifications	YES	Full	Private individuals	Private individuals
Cards – Card inquiry	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Cards – Activate	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Cards – Daily limit modification	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Cards – Credit card top-up	YES	Full	Private individuals	Private individuals
Cards-Virtual Card	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Geocontrol	YES	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Mobile top-up	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME

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Savings – Time deposit	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Savings – Saving account	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Saving - withSAVE	YES	Full	Private individuals	Private individuals
Offers – Product application	YES	Full	Private individuals	Private individuals
Loan – Loans and Leasing	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Investment – Funds Explorer	YES	Enquiry/ Full	Private individuals	Private individuals
Investment – My portfolio	YES	Enquiry/ Full	Private individuals	Private individuals
Investment – Funds Order list	NO	Enquiry/ Full	Private individuals	Private individuals
Insurance	NO	Enquiry	Private individuals	Private individuals
Simple Insurance	YES	Full	Private individuals	Private individuals
#withPAY	YES	Full	Private individuals	Private individuals
Chat	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
Statements	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME
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My proposals	NO	Enquiry/ Full	Private individuals	Private individuals