

SERVICE PACKAGES AND FUNCTIONS LIST

CIB Bank Online application Functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	Functions used by Token, Easy token, Mobiltoken from 14 th of September 2019. (only Enquiry)
Home – Favourite account information	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Home – Favourite card information	NO	Enquiry/ Full	Private individuals	Private individuals	YES
Home – Favourite beneficiary payment	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Accounts – Account overview, account history	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Payments – Transfer to my account	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments –Transfer to someone	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments – Scan and pay	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments – Currency conversion	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments-Foreign exchange transfer order	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments – Payment list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Payments – Beneficiary list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO

CIB Bank mobile application Functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	
Dijnet bill payment (registration, bill payment)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile – Settings, Product&Services	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile –Settings, Sign in and security	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile – Settings, Information & Conditions	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Profile - Settings – Free notifications	YES	Full	Private individuals	Private individuals	NO
Self care – Smart notifications	YES	Full	Private individuals	Private individuals	NO
Cards – Card inquiry	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Cards – Activate	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Cards – Daily limit modification	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Cards – Credit card top-up	YES	Full	Private individuals	Private individuals	NO
Cards-Virtual Card	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO

CIB Bank mobile application Functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	
Mobile top-up	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO
Saving – Savings Explorer	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals	NO
Savings – Time deposit	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Savings – Saving account	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Saving - withSAVE	YES	Full	Private individuals	Private individuals	NO
Investment – Funds Explorer	YES	Enquiry/ Full	Private individuals	Private individuals	NO
Investment – My portfolio	YES	Enquiry/ Full	Private individuals	Private individuals	NO
Investment – Funds Order list	NO	Enquiry/ Full	Private individuals	Private individuals	YES
Insurance	NO	Enquiry/ Full	Private individuals	Private individuals	YES
Simple Insurance	YES	Full	Private individuals	Private individuals	NO
Offers – Product application	YES	Full	Private individuals	Private individuals	NO
Loan – Loans and Leasing	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES
Statements	NO	Enquiry/ Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES