

## SERVICE PACKAGES AND FUNCTIONS LIST

Restrictions on accounts for Underage Customers:

- 1) Accounts for Underage Customers aged 14 - 18:  
Underage Customer aged 14 - 18 can access the features marked with "YES" in the list of features for their account under the "Full Package".  
The Legal Representative of Underage Customer aged 14 - 18 may only have a "Request Package" for the Underage Customer's account.
- 2) Accounts for Underage Customers aged 7 - 14:  
Underage Customer aged 7 - 14 may only have a "Request Package" for their account.  
The Legal Representative of Underage Customer aged 7 - 14 may have a "Full Package" for the Underage Customer's account.

CIB Bank Mobile application functionality	Signature code need?	Service packages	Customer type (for resident customers)	Customer type (for foreign customers)	Available for minor Client	
					In case of clients between the ages of 7 and 14, with the right of legal representative (The legal representative acts on behalf of the minor)	Aged 14-18
<b>Pre-login – Fast balance inquiry</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Home – Favourite account information</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Home – Favourite card information</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>YES</b>
<b>Home – Favourite beneficiary payment</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Accounts – Account overview, account history</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments – Transfer to myself</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments –Transfer to someone</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

<b>Payments – Scan and pay</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments – Currency conversion</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

CIB Bank Mobile application functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	Available for minor Client	
					In case of clients between the ages of 7 and 14, with the right of legal representative (The legal representative acts on behalf of the minor)	Aged 14-18
<b>Foreign exchange transfer order</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Recurring payments-Standing order creation</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Recurring payments-Standing order management</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Recurring payments-Direct debit creation</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Recurring payments-Direct debit management</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payment request (Incoming)</b> (execution, rejection)	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payment Request Sending</b> (Cancel)	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments – Payment list</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Payments – Beneficiary list</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Dijnet bill payment</b> (registration, bill payment)	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Profile- Settings, Profile</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

<b>Profile – Settings, Product&amp;Services</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Profile –Settings, Sign in and security</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Profile – Settings, Information &amp; Conditions</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Profile - Settings – Free notifications</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>YES</b>
<b>Profile- Settings, Devices</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Card inquiry</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Activate</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Daily limit modification</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Credit card top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Cards-Virtual Card</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur	Private individuals/Private entrepreneur	<b>YES</b>	<b>YES</b>
<b>Cards – Temporary card deactivation</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Geocontrol</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Mobile top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

<b>CIB Bank Mobile application functionality</b>	<b>Signature code need?</b>	<b>Service packages</b>	<b>Service packages</b>  (for resident customers)	<b>Customer type</b>  (for foreign customers)	<b>Available for minor Client</b>	
					<b>In case of clients between the ages of 7 and 14, with the right of legal representative</b> (The legal representative acts on behalf of the minor)	<b>Aged 14-18</b>
<b>Savings – Savings overview</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

<b>Savings – Time deposit</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Savings – Saving account</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Saving - withSAVE</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>YES</b>
<b>Offers – Product application</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Loan – Loans and Leasing</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Investment – Funds Explorer</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Investment – My portfolio</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Investment – Funds Order list</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Insurance</b>	<b>NO</b>	<b>Enquiry</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>#withPAY</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Chat</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Statements</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>My proposals</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>