

## SERVICE PACKAGES AND FUNCTIONS LIST

Restrictions on accounts for Underage Customers:

- 1) Accounts for Underage Customers aged 14 - 18:  
Underage Customer aged 14 - 18 can access the features marked with "YES" in the list of features for their account under the "Full Package".  
The Legal Representative of Underage Customer aged 14 - 18 may only have a "Request Package" for the Underage Customer's account.
  
- 2) Accounts for Underage Customers aged 7 - 14:  
Underage Customer aged 7 - 14 may only have a "Request Package" for their account.  
The Legal Representative of Underage Customer aged 7 - 14 may have a "Full Package" for the Underage Customer's account.

CIB Bank Mobile application functionality	Signature code need?	Service packages	Customer type (for resident customers)	Customer type (for foreign customers)	Available for minor Client	
					Aged 7- 14 (The legal representative acts on behalf of the Minor)	Aged 14-18
<b>Pre-login – Fast balance inquiry</b>	NO	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Home – Favourite account information</b>	NO	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Home – Favourite card information</b>	NO	<b>Enquiry/ Full</b>	Private individuals	Private individuals	YES	YES
<b>Home – Favourite beneficiary payment</b>	YES	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Accounts – Account overview, account history</b>	NO	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Payments – Transfer to myself</b>	YES	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Payments –Transfer to someone</b>	YES	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Payments – Scan and pay</b>	YES	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
<b>Payments – Currency conversion</b>	YES	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES

CIB Bank Mobile application functionality	Signature code need?	Service packages	Service packages (for resident customers)	Customer type (for foreign customers)	Available for minor Client	
					Aged 7- 14 (The legal representative acts on behalf of the Minor)	Aged 14-18
Foreign exchange transfer order	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Recurring payments-Standing order creation	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Recurring payments-Standing order management	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Recurring payments-Direct debit creation	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Recurring payments-Direct debit management	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Payment request (Incoming) (execution, rejection)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Payment Request Sending (Cancel)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Payments – Payment list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Payments – Beneficiary list	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Dijnet bill payment (registration, bill payment)	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO	NO
Profile- Settings, Profile	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Profile – Settings, Product&Services	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Profile –Settings, Sign in and security	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES
Profile – Settings, Information & Conditions	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	NO	NO
Profile - Settings – Free notifications	YES	Full	Private individuals	Private individuals	YES	YES
Profile- Settings, Devices	YES	Full	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	YES	YES

<b>Cards – Card inquiry</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Activate</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Daily limit modification</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Cards – Credit card top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Cards-Virtual Card</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Geocontrol</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Mobile top-up</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>

<b>CIB Bank Mobile application functionality</b>	<b>Signature code need?</b>	<b>Service packages</b>	<b>Service packages</b> (for resident customers)	<b>Customer type</b> (for foreign customers)	<b>Available for minor Client</b>	
					<b>Aged 7- 14</b> (The legal representative acts on behalf of the Minor)	<b>Aged 14-18</b>
<b>Savings – Savings overview</b>	<b>YES</b>	<b>Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Savings – Time deposit</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Savings – Saving account</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Saving - withSAVE</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>YES</b>	<b>YES</b>
<b>Offers – Product application</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Loan – Loans and Leasing</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>NO</b>	<b>NO</b>
<b>Investment – Funds Explorer</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Investment – My portfolio</b>	<b>YES</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>

<b>Investment – Funds Order list</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Insurance</b>	<b>NO</b>	<b>Enquiry</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>#withPAY</b>	<b>YES</b>	<b>Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>
<b>Chat</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>Statements</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals/Private entrepreneur/SME	Private individuals/Private entrepreneur/SME	<b>YES</b>	<b>YES</b>
<b>My proposals</b>	<b>NO</b>	<b>Enquiry/ Full</b>	Private individuals	Private individuals	<b>NO</b>	<b>NO</b>